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Delegate Terms and Conditions

These terms and conditions apply to the Energy Networks Conference and Exhibition 2026 (**Event**). The Event, hosted by Energy Networks Association Limited ACN 106 735 406 T/A Energy Networks Australia (**ENA**) is held to facilitate information sharing and business networking opportunities for stakeholders in the energy sector. By registering as a delegate for the Event, you accept and agree to be bound by these Delegate Terms and Conditions.

Key Dates & Terms Summary

Event:	Energy Networks Conference and Exhibition
Event dates:	17 March 2026 to 19 March 2026
Event location:	Adelaide Convention Centre, South Australia
Event website:	EN26 Conference & Exhibition
Registrations open:	May 2025
Early bird registration close date:	11 November 2025
Registration cancellation date: (prior to late registration)	5:00pm AEDT, 29 January 2026
Event email address:	Info@EN26.com.au
Delegate registration link:	[website reg page]

Delegate Registration

All delegate applications are handled in accordance with these terms and conditions. Delegates are required to register for Event attendance via the delegate registration link in the summary of key terms and dates set out above.

The delegate may elect to pay at the time of booking or request ENA to issue an invoice for payment.

Registration fees must be paid in full prior to attending the Event. Once payment has been received by ENA, an email confirmation and receipt will be provided. If payment is not made at the time a registration is lodged, then registration will be deemed provisional, and ENA reserves the right to cancel or otherwise deal with such registrations in its absolute discretion.

Registration Options

There may be various registration options available to a delegate wishing to register their attendance at the Event. Please select carefully to ensure the correct registration option(s) is selected, as not all registration options will be available for purchase during the Event dates.

Registration options and fees (including early bird registration fees, standard registration fees, and final round registration fees) are published on the Event website (linked in the summary of key terms and dates set out above) and may change from time to time at the absolute discretion of ENA, provided that the amended registration options and fees will not apply to registrations made prior to the amendment.

Cancellation of Delegate Registration

ENA reserves the right to levy an administration fee for any registration cancellations in accordance with this part. For cancellations received in writing by 5:00pm AEDT on 29 January 2026, being the day prior to the commencement of the late registration period, (as set out next to Event dates in the summary of key terms and dates set out above), a full refund will be given less an administration fee of 20% of registration fee. No refunds will be issued for cancellations received after 5.00pm AEDT on 29 January 2026 to the commencement date of the Event. You acknowledge that these refund terms are reasonable having regard to ENA's reliance on participation numbers in arranging the Event.

Should you be unable to attend the Event, then a substitute delegate or attendee is welcome at no extra charge on the condition that ENA is notified in writing by 5.00pm AEDT on the 29 January 2026 (being the day prior to the commencement of the late registration period). Any request for substitution of delegates or attendees after this date will incur an administration fee of \$55. ENA reserves the right to request photographic identification before admitting a delegate to the Event.

All cancellations and changes must be submitted in writing via info@en26.com.au

Early Bird

Early bird registration closes on 11 November 2025. If you register for the Event and pay the early bird registration fee in full prior to 12 November 2025, then the early bird registration fee will apply. If you register for the Event after 11 November 2025, then you will not be eligible for the early bird registration fee. If you register for the Event prior to 12 November 2025, but fail to pay the early bird registration fee to ENA prior to 12 November 2025, the standard registration fee will apply to your registration.

Payment

Registration fees can be paid through the registration portal using Visa or Mastercard. If you pay by Visa or Mastercard, a credit card surcharge of 2.95% will apply to the transaction. All amounts are to be made in Australian dollars and include GST. A tax invoice will be provided with your confirmation email.

Alternatively, to pay by Electronic Funds Transfer (EFT), request a tax invoice through the registration portal. That tax invoice will be immediately payable upon receipt by you. If you fail to make payment of the invoice on time, your registration may be cancelled on notice. All EFT payments must be received no later than 28 days prior to the commencement date of the Event. Please indicate the event "EN26", the participant's name, and the invoice number on all payments. Please note that payments made by bank transfer could be subject to fees payable to your local bank. All costs relating to an EFT payment are to be borne by you.

From Tuesday 2 February 2026, only payment by credit card will be accepted.

Full payment of the registration fee applicable to your registration is required for delegates to access the Event.

As a global company with our headquarters in Geneva, our merchant facility is located in Switzerland. In the unlikely event when an additional fee is charged, either as a result of an international transaction fee or a charge made by your bank, we will arrange the necessary refund of that fee. Please contact the registration team at info@en26.com.au to make these arrangements.

Code of Conduct

Subject to applicable law (including the Australian Consumer Law in Schedule 2 of the *Competition and Consumer Act 2010 (Cth)* (**Australian Consumer Law**)), ENA reserves the right in its absolute discretion (acting reasonably) to prohibit entry of any person to an Event or cause any person to be ejected from an Event if that person engages in behaviour that ENA deems to be inappropriate, unsafe, unacceptable, or unreasonable by ENA staff and/or its agents and others working under its authority. Any delegate who violates these delegate expectations may be asked to leave the event without refund.

Name Badge Policy

To make any changes to a badge, the original participant must provide written permission and full contact details of the substitution. If a badge is lost or forgotten onsite, a reprint can be requested for an administrative fee of \$80 after identity verification.

Program

ENA reserves the right to change or alter the published program at any time. In such an event, ENA will notify you of those changes and use reasonable endeavours to ensure a program of equivalent or superior standard is provided. Unless the changes to the program are a result of a Force Majeure Event, you will have the right to cancel your registration within 5 days after receiving notice of a significant change to the program from ENA.

Rescheduling the Event

Subject to applicable law, including the relevant provisions of the Australian Consumer Law, in the event that ENA determines to reschedule the Event, ENA will provide you with notice of the rescheduled date as soon as is reasonably practicable. You may cancel your registration and receive a full refund of the registration fee paid to ENA within 30 days after you receive notice from ENA of the rescheduled date. If you do not cancel your registration within 30 days, the terms set out under cancellation of delegate registration above will apply.

Event Cancellation

Subject to applicable law, including the relevant provisions of the Australian Consumer Law, in the event that ENA determines to cancel the Event or program, the liability of ENA will be limited to a refund of the registration fee paid. ENA will provide you with notice of the cancellation as soon as is reasonably practicable.

To the fullest extent permissible under law, ENA's liability is limited to your registration fee paid and ENA will not be liable for any damage, loss or additional costs arising out of the cancellation for any reason, including but not limited to indirect or consequential loss or damages such as travel costs, accommodation costs or any other costs or expenses whatsoever.

If you are travelling to attend the event, you may be subject to and should review the terms and conditions relevant to any services that you obtain in order to do so (including but not limited to any terms and conditions of relevant accommodation providers or airlines) before engaging those services.

ENA recommends that you obtain travel, health, and accident insurance (as applicable) before you depart for the conference.

ENA reserves the right to cancel or vary social functions if minimum numbers are not reached. Due to commitments to catering, we cannot refund social functions and any additional ticket cancellations less than 60 days prior to the conference.

Event Speakers

Any views expressed by speakers are their own and are not endorsed by ENA. Subject to applicable law, ENA does not accept liability for any advice given, or views expressed, by any speaker at the Event or in relation to any materials provided to delegates or attendees.

Accessibility

ENA is committed to providing accessible facilities at the Event. Delegates or attendees with any accessibility requirements should advise ENA at the time of registration or contact us at info@en26.com.au for assistance.

Force Majeure

Except as required by law, ENA will not be liable for any loss, damage, injury, costs or expenses, nor be in default under these terms and conditions for any delay, failure or interruption, resulting directly or indirectly from:

- a. any act or omissions of an independent contractor or other party outside of ENA's reasonable control who supplies products or services in connection with the Event;
- b. events which are unforeseeable or not preventable by reasonable diligence on ENA's part including but not limited to industrial action, blackouts, fire, war, curtailment or interruption of transportation facilities, threats or acts of terrorism, epidemic, pandemic (including for the avoidance of doubt Covid-19 or other pandemic as defined by the World Health Organisation), the issue of a travel warning by the World Health Organisation, governmental travel advisory, a governmental elevation of the terrorism alert level, civil or military unrest, explosions, earthquakes, floods, storms, labour disputes, credible threats of nature disasters, acts of God or any other event or cause beyond ENA's reasonable control; or
- c. unknown or unforeseen defects in any venue, vehicle, device or material used in connection with the Event

(Force Majeure Event).

Photography and Videography

By registering for the Event, you consent to ENA, its agents, and subcontractors capturing and using photographs or video footage of you for promotional and commercial purposes. You waive any rights to future claims regarding the use of your image.

If you have concerns, please contact info@en26.com.au before the Event.

Privacy Policy

ENA is committed to protecting your privacy and complies with the Australian Privacy Principles under the Privacy Act 1988 (Cth). We collect and store personal information to facilitate registration and delegate services, deliver education and training programs, and enhance our products, services, and future events. Your information may also be used to manage membership status and engagement.

For full details on how we handle your personal information, please refer to our [Privacy Policy](#).

Data Privacy Policy

For registration purposes the below applies.

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy

The provided name and contact information, including electronic address, may be used by parties directly related to the event such as the organisers and approved stakeholders, for relevant purposes such as promotion, networking, and administration of this, and future events of this type. If you do not consent, please email info@en26.com.au. - In addition, your name, organisation, and country/state of origin may be published on the delegate list which may be provided to delegates, exhibitors, and sponsors at the congress. If you do not wish your details to be included in this list, please email info@en26.com.au

By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type. If you do not wish your details to be used for any of the above purposes, please email info@en26.com.au

Delegate List

ENA will share a delegate list with exhibitors and sponsors before and after the Event. This list may include attendees' names, titles, organisations, and email addresses. Attendees have the option to opt out of inclusion in these lists during the registration process.

For any questions or concerns regarding privacy in relation to this Event, please contact us at info@en26.com.au.

Accommodation

Accommodation bookings are the responsibility of the delegate. It is recommended that bookings be made at the time of registration, to ensure you obtain accommodation at the property of your choice.

In the event that accommodation booking is enabled in the registration process for the Event, bookings may be made on the applicable section of the online registration form. Delegates will be responsible for payment of their accommodation and all costs incurred during their stay upon check out at the hotel. Some hotels may charge a one-night deposit to your credit card prior to the Event. This amount will be deducted from the credit card provided directly by the hotel.

Please refer to the hotel's individual cancellation policy to ensure you are aware of cancellation penalties that may be applicable at your chosen hotel. Accommodation cannot be confirmed without a valid credit card. Please refer to the hotel's individual payment policy as this may vary for when payment is due. Cancellations in whole or part may incur a penalty at the hotel's discretion.

Disclaimer:

It is your responsibility to review the accommodation provider, the facilities and the conditions in which the booking is offered. ENA does not accept any liability for any loss or damage that you might suffer due to unsatisfactory accommodation arrangements made by you. Please take care when assessing and booking accommodation arrangements.